

Montreal, August 31st 2017

To whom it may concern,

This is to express our satisfaction about the excellent work done by Mrs Véronique Lussier within the OSM as an agent for donations and subscription campaigns. Her job is to call our clients and inform them about our subscriptions and our funding programs. Our goal is to subscribe as many clients as possible and to collect the most donations from them in order to finance our Youth Programs.

From the beginning, Véronique was quickly and consistently one of our best agents. One of the most remarkable aspects about Véronique is her passion, which gives her a spontaneous ease to establish a sincere, warm and personal contact with our customers. Her great knowledge of classical music also allows her to use a discourse full of life and fervor when speaking to our customers about our season. This passion is just as tangible when she had to present and explain our Youth Programs and everything else that surrounds our achievements.

Being deeply involved in the democratization of music for all, it is a subject that is very important to her. Her great enthusiasm is contagious among our customers and her colleagues. Véronique also demonstrates great professionalism in all aspects of her work and she is a good ambassador of our values. She is also an exemplary teammates for her colleagues, bringing them support and knowledge whenever needed.

For all these reasons, I highly recommend Véronique Lussier, an excellent employee.



Charles Boyer
Coordinator, Subscriptions and donations campaigns
Orchestre Symphonique de Montréal
514-840-7400 poste 4200
cboyer@osm.ca